

## QUALITY POLICY

The Management of TSD RAIL, S.L, in its desire to guarantee the provision of service and the quality of its products and services of its activity in the "Manufacture, maintenance and repair of interior design and painting of railway vehicles. Manufacture of welded railway vehicle components" has established the following policy and is committed to leading and implementing a Quality Management System in accordance with the ISO 9001:2015 Standard, based on the following guidelines:

- To meet the needs and expectations of our customers and stakeholders, in strict compliance with applicable legal and regulatory requirements and contractual commitments.
- To implement a process-based quality management system to maximise customer satisfaction and loyalty, in balance with the achievement of results for other stakeholders.
- Promote the participation and involvement of all personnel, fostering a proactive, safe and responsible teamwork environment, encouraging the development of the qualifications and attitudes of employees, enabling continuous improvement in the performance of processes and the management system.
- To develop the culture of quality as a strategic element for the functioning of the organisation.
- Promote the reduction of costs that do not add value, contributing to the achievement of sustainable economic results.
- Establish, review and strive to achieve quality objectives and work as a team towards their achievement.
- To provide the resources necessary to achieve the guidelines set out in this policy by making a commitment to make this policy available to relevant stakeholders.

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